

MARTY scripts – How to Check Your Balance in Your Checking Account

Call 1-844-315-0249

MARTY says: “Thank you for calling MARTY, your member audio response teller for Central Maine Credit Union. Please listen carefully, as the menu items have changed. For account information, press 1. To perform transaction activity, press 2. For member services, press 3. To end this call, press #.”

Press 1

MARTY says: “Please enter your member number followed by the #.”

Press member number #

MARTY says: “Please enter your PIN number followed by the #.”

Press your PIN #

MARTY says: “Please wait while we verify your information. For checking accounts, press 1. For savings accounts, press 2. To return to the previous menu, press *. To end this call, press #.”

Press 1

If you have more than one checking suffix, MARTY will list all available suffix’.

Press your desired suffix #

MARTY says: “Please wait one moment. The current account is checking account (suffix). For balance and amount available, press 1. For the last transactions, press 2. For tax and IRA information, press 3. To select another member or account, press 4. To return to the previous menu, press *. To end this call, press #.”

Press 1

MARTY WILL TELL YOU THE BALANCE AND AMOUNT AVAILABLE IN YOUR CHECKING ACCOUNT.

YOU MAY THEN HANG UP.